



Claim File

Claim Category: Downtime

Incident Date: 2018-11-14

Accident Report: 35cgc gnv

Reservation ID: 110

Cost: 2000.00

Bearing Party: zoom rentals

Insurance Cost Sharing: 1000.00

Client Cost Sharing: 1000.00

Source of Customer: website

Repair Facility: Repair Body Shop

Date In to Repair Facility: 2018-11-15

Date Out of Repair Facility: 2018-11-20

Fault: At Fault

Notes: cghhvchvcn chcj dcvhjc b hdvbjkcmn dvcxhjcbn vxj
chkjdcvhjcv hcjc jcm hcj

Police Details: gfdgfd ngfjh hvj
mhgmjg
jbmnmhbhgfgc jhxvhc bvchvdjc bvcdjdks hcdsvdjbc
mjhfvfjwsah hdjvncxcmn dhsvjc hjsjdxbc hdjdf

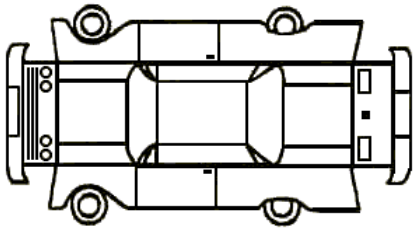
Pictures after damage:



Pictures after repair:



RENTAL AGREEMENT

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| | | | | AGREEMENT # | REPAIR ORDER #: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | 3980 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CUSTOMER | | | | VIN | LICENSE NO STATE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Art Vandelay | | | | 02156548521JHKK1 | Temp | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| HOME ADDRESS | | | | MILEAGE | YR/MAKE/MODEL/COLOR | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 135 West 35th St. Apt. 5A | | | | IN 436 | 2013 FORD BLACK FUSION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CITY | | STATE | ZIP | MILEAGE | DATE TIME IN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| New York | | NY | 10101 | OUT 324 | 04/29/2015 9.54 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DRIVERS LICENSE NO. | | STATE | EXPIRES | MILES DRIVEN | DATE TIME OUT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 45839654645 | | NY | 12/31/2015 | 112 | 04/28/2015 8.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| BIRTH DATE | | HOME TELEPHONE | | MILES ALLOWED | YOU AGREE TO RETURN THE VEHICLE TO THE ABOVE LOCATION ON OR BEFORE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 07/12/1980 | | (212) 555-5486 | | UNLIMITED | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| EMPLOYER | | BUSINESS TELEPHONE | | CHARGABLE MILES | DATE TIME DUE IN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vandelay Industries | | (212) 854-5599 | | 112 | 04/30/2015 8.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CITY | | STATE | ZIP | FUEL | <div style="display: flex; justify-content: space-around;"> Scratch - Dent X Missing O </div>  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| New York | | NY | 10101 | IN OUT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ADDITIONAL DRIVER NAME | | LICENSE NO. | STATE | BIRTH DATE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| *** NO ADDITIONAL DRIVER *** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| CUSTOMER VEHICLE INSURANCE INFORMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| COMPANY | | POLICY NO. | EXPIRES | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Progressive | | V4262366 | 12/31/2017 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AGENT | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| TELEPHONE | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| INSURED VEHICLE YEAR / MAKE / MODEL / COLOR | | | | RENTAL RATES / CHARGES | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VIN NUMBER | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <p>You agree that the Vehicle will not be driven outside a 200 mile radius from the dealership.</p> <p>The valid and collectible liability insurance and personal injury protection insurance of any authorized rental or leasing driver is primary for the limits of liability and personal injury protection coverage required by §§ 324.021(7) and 627.736, Florida Statutes.</p> <p>Failure to return rented property or equipment upon expiration of the rental period and failure to pay all amounts due (including costs for damage to the property or equipment) are prima facie evidence of intent to defraud punishable in accordance with § 812.155, Florida Statutes.</p> <p>Renter's Initials _____</p> <p>-Driver must provide valid full transferable insurance which will be verified through insurance company. -All customers will be required to return Audi loaner vehicles with the same amount of fuel. If a vehicle is not returned with comparable amount of fuel, the customer will be charge \$4.50/ gallon. -Customers will be given a four-hour grace period from time their vehicle is completed to return their Audi loaner. A courtesy call will be place by the RCC and advisor updating them on the status of their vehicle. If a vehicle is not returned within a day, the customer will be charged \$79.99 each day the vehicle is late. -Smoking or pets will not be permitted in Audi loaner vehicles. If violated, customers are responsible to have the vehicle detailed at a cost of \$199.99.</p> <p>You agree to all the terms and conditions on both sides of this Agreement. You authorize Us to process a credit card voucher in Your name for all charges due under this Agreement. Your signature below is considered made on the applicable credit card voucher.</p> <p>All charges subject to final audit.</p> <p>X_____</p> | | | | <p>Print Currency: USD \$</p> <table style="width:100%; border-collapse: collapse;"> <tr> <td>Hourly</td> <td>16.00</td> <td>hour</td> <td>.00</td> </tr> <tr> <td>Daily</td> <td>1 @ 48.00</td> <td>day</td> <td>48.00</td> </tr> <tr> <td>Weekly</td> <td>329.99</td> <td>week</td> <td>.00</td> </tr> <tr> <td>Monthly</td> <td>869.99</td> <td>month</td> <td>.00</td> </tr> <tr> <td>Extra Days</td> <td>50.99</td> <td>day</td> <td>.00</td> </tr> <tr> <td>Net T&M</td> <td></td> <td></td> <td>48.00</td> </tr> <tr> <td>FF Recovery Fee</td> <td>5.000</td> <td>%</td> <td></td> </tr> <tr> <td>Sales Tax</td> <td>7.000</td> <td>%</td> <td>3.36</td> </tr> <tr> <td>Airport Concession</td> <td>2.500</td> <td>%</td> <td>1.20</td> </tr> <tr> <td>VLF</td> <td>2 @ .84</td> <td>day</td> <td>1.68</td> </tr> <tr> <td>DomesticSecurityFee</td> <td>1 @ 5.00</td> <td>day</td> <td>5.00</td> </tr> <tr> <td>Subtotal of Other Charges</td> <td></td> <td></td> <td>11.24</td> </tr> <tr> <td>Total Charges</td> <td></td> <td></td> <td>59.24</td> </tr> <tr> <td>Payment Cash</td> <td></td> <td></td> <td>59.24</td> </tr> <tr> <td>Total Deposits/Payments</td> <td></td> <td></td> <td>59.24</td> </tr> <tr> <td>Net Due</td> <td></td> <td></td> <td>0.00</td> </tr> </table> | | Hourly | 16.00 | hour | .00 | Daily | 1 @ 48.00 | day | 48.00 | Weekly | 329.99 | week | .00 | Monthly | 869.99 | month | .00 | Extra Days | 50.99 | day | .00 | Net T&M | | | 48.00 | FF Recovery Fee | 5.000 | % | | Sales Tax | 7.000 | % | 3.36 | Airport Concession | 2.500 | % | 1.20 | VLF | 2 @ .84 | day | 1.68 | DomesticSecurityFee | 1 @ 5.00 | day | 5.00 | Subtotal of Other Charges | | | 11.24 | Total Charges | | | 59.24 | Payment Cash | | | 59.24 | Total Deposits/Payments | | | 59.24 | Net Due | | | 0.00 |
| Hourly | 16.00 | hour | .00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Daily | 1 @ 48.00 | day | 48.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Weekly | 329.99 | week | .00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Monthly | 869.99 | month | .00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Extra Days | 50.99 | day | .00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Net T&M | | | 48.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| FF Recovery Fee | 5.000 | % | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Sales Tax | 7.000 | % | 3.36 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Airport Concession | 2.500 | % | 1.20 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VLF | 2 @ .84 | day | 1.68 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DomesticSecurityFee | 1 @ 5.00 | day | 5.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Subtotal of Other Charges | | | 11.24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total Charges | | | 59.24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Payment Cash | | | 59.24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Total Deposits/Payments | | | 59.24 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Net Due | | | 0.00 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |