

## **Claim File**

Claim Category: Downtime

**Incident Date:** 2018-11-14

Accident Report: 35cgc gnv

Reservation ID: 4

**Cost:** 2000.00

**Bearing Party:** zoom rentals

**Insurance Cost Sharing:** 1000.00

Client Cost Sharing: 1000.00

**Source of Customer:** website

Fault: At Fault

Police Details: gfdgfd ngfjh hvj

mhgmjg

jbmnmbhgfgc jhxvhc bvchvdjc bvcdjdks hcdsvdjbc

mjhfvjfwsah hdjjvncxcmn dhsvjc hjdsjkxbc hdjdf

Pictures after damage:





Pictures after repair:



## **Additional Documents:**

RENTAL AGREEMENT AGREEMENT # REPAIR ORDER #: 3980 CUSTOMER LICENSE NO STATE Art Vandelay 02156548521JHKK1 Temp HOME ADDRESS MILEAGE YR/MAKE/MODEL/COLOR **BLACK** 135 West 35th St. Apt. 5A IN 436 2013 FORD **FUSION** CITY STATE 7IP MILEAGE DATE TIME IN 324 OUT New York NY 10101 04/29/2015 9.54 DRIVERS LICENSE NO. STATE EXPIRES DATE TIME OUT MILES NY 12/31/2015 DRIVEN 04/28/2015 45839654645 8.00 112 BIRTH DATE HOME TELEPHONE YOU AGREE TO RETURN THE VEHICLE MILES TO THE ABOVE LOCATION ON OR ALLOWED 07/12/1980 (212) 555-5486 UNLIMITED BEFORE **EMPLOYER BUSINESS TELEPHONE** DATE TIME DUE IN CHARGABLE MILES 112 Vandelay Industries (212) 854-5599 04/30/2015 8.00 STATE FUEL INI OUT New York NY 10101 Scratch Dent Missing -> Full <-ADDITIONAL DRIVER NAME STATE LICENSE NO. BIRTH DATE \*\*\* NO ADDITIONAL DRIVER \*\*\* 3/4 CUSTOMER VEHICLE INSURANCE INFORMATION COMPANY POLICY NO **EXPIRES** 1/2 V4262366 12/31/2017 Progressive AGENT 1/4 TELEPHONE Е INSURED VEHICLE YEAR / MAKE / MODEL / COLOR **RENTAL RATES / CHARGES** VIN NUMBER Print Currency: USD \$ You agree that the Vehicle will not be driven outside a 200 mile radius from the dealership. Hourly 16.00 hour .00 The valid and collectible liability insurance and personal injury protection insurance of any authorized Daily rental or leasing driver is primary for the limits of liability and personal injury protection coverage required 1 @ 48.00 day 48.00 Weékly by §§ 324.021(7) and 627.736, Florida Statutes. 329.99 week .00 Monthly 869.99 month .00 Failure to return rented property or equipment upon expiration of the rental period and failure to pay all Extra Days 50.99 day .00 amounts due (including costs for damage to the property or equipment) are prima facio evidence of intent Net T&M 48.00 to defraud punishable in accordance with § 812.155, Florida Statutes. FF Recovery Fee 5.000 % Renter's Initials Sales Tax % 3.36 7.000 2.500 -Driver must provide valid full transferable insurance which will be verified through insurance company. Airport Concession % 1.20 -All customers will be required to return Audi loaner vehicles with the same amount of fuel. If a vehicle is .84 day 2 @ 1.68 not returned with comparable amount of fuel, the customer will be charge \$4.50/ gallon. DomesticSecurityFee 1 @ 5.00 day 5.00 -Customers will be given a four-hour grace period from time their vehicle is completed to return their Audi Subtotal of Other Charges 11.24 loaner. A courtesy call will be place by the RCC and advisor updating them on the status of their vehicle. If a vehicle is not returned within a day, the customer will be charged \$79.99 each day the vehicle is late. **Total Charges** 59.24 -Smoking or pets will not be permitted in Audi loaner vehicles. If violated, customers are responsible to have the vehicle detailed at a cost of \$199.99. Payment Cash 59.24 You agree to all the terms and conditions on both sides of this Agreement. You authorize Us to process a Total Deposits/Payments 59.24 credit card voucher in Your name for all charges due under this Agreement. Your signature below is considered made on the applicable credit card voucher. Net Due 0.00 All charges subject to final audit.