



## Claim File

**Claim Category:** Downtime

**Incident Date:** 2018-11-14

**Accident Report:** 35cgc gnv

**Reservation ID:** 4

**Cost:** 2000.00

**Bearing Party:** zoom rentals

**Insurance Cost Sharing:** 1000.00

**Client Cost Sharing:** 1000.00

**Source of Customer:** website

**Repair Facility:** Repair Body Shop

**Date In to Repair Facility:** 2018-11-15

**Date Out of Repair Facility:** 2018-11-20

**Fault:** At Fault

**Notes:** cghhvchvcn chcj dcvhjc b hdvbjkcmn dvcxhjcbn vxj  
chkjdcvhjcv hcjc jcm hcj

**Police Details:** gfdgfd ngfjh hvj  
mhgmjg  
jbmnmhbhgfgc jhxvhc bvchvdjc bvcdjdks hcdsvdjbc  
mjhfjvfwsah hdjvncxcmn dhsvjc hjsjdxbc hdjdf

**Pictures after damage:**

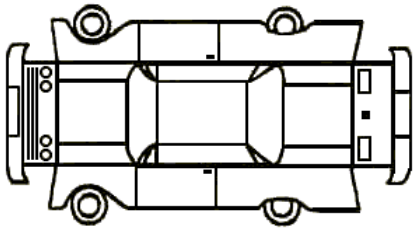


**Pictures after repair:**



**Additional Documents:**

**RENTAL AGREEMENT**

CUSTOMER <b>Art Vandelay</b>				AGREEMENT # <b>3980</b>	REPAIR ORDER #:																																																
HOME ADDRESS <b>135 West 35th St. Apt. 5A</b>				VIN <b>02156548521JHKK1</b>	LICENSE NO STATE <b>Temp</b>																																																
CITY STATE ZIP <b>New York NY 10101</b>	MILEAGE <b>IN 436</b>	YR/MAKE/MODEL/COLOR <b>BLACK FUSION</b>																																																			
DRIVERS LICENSE NO. STATE EXPIRES <b>45839654645 NY 12/31/2015</b>	MILEAGE <b>OUT 324</b>	DATE TIME IN <b>04/29/2015 9.54</b>																																																			
BIRTH DATE HOME TELEPHONE <b>07/12/1980 (212) 555-5486</b>	MILES DRIVEN <b>112</b>	DATE TIME OUT <b>04/28/2015 8.00</b>																																																			
EMPLOYER BUSINESS TELEPHONE <b>Vandelay Industries (212) 854-5599</b>	MILES ALLOWED <b>UNLIMITED</b>	YOU AGREE TO RETURN THE VEHICLE TO THE ABOVE LOCATION ON OR BEFORE																																																			
CITY STATE ZIP <b>New York NY 10101</b>	CHARGABLE MILES <b>112</b>	DATE TIME DUE IN <b>04/30/2015 8.00</b>																																																			
ADDITIONAL DRIVER NAME LICENSE NO. STATE BIRTH DATE <b>*** NO ADDITIONAL DRIVER ***</b>	FUEL IN OUT -> Full <- — 3/4 — 1/2 — 1/4 — E	Scratch Dent Missing — X O																																																			
<b>CUSTOMER VEHICLE INSURANCE INFORMATION</b>																																																					
COMPANY POLICY NO. EXPIRES <b>Progressive V4262366 12/31/2017</b>																																																					
AGENT																																																					
TELEPHONE																																																					
INSURED VEHICLE YEAR / MAKE / MODEL / COLOR				<b>RENTAL RATES / CHARGES</b>																																																	
VIN NUMBER																																																					
<p>You agree that the Vehicle will not be driven outside a 200 mile radius from the dealership.</p> <p>The valid and collectible liability insurance and personal injury protection insurance of any authorized rental or leasing driver is primary for the limits of liability and personal injury protection coverage required by §§ 324.021(7) and 627.736, Florida Statutes.</p> <p>Failure to return rented property or equipment upon expiration of the rental period and failure to pay all amounts due (including costs for damage to the property or equipment) are prima facie evidence of intent to defraud punishable in accordance with § 812.155, Florida Statutes.</p> <p>Renter's Initials _____</p> <p>-Driver must provide valid full transferable insurance which will be verified through insurance company. -All customers will be required to return Audi loaner vehicles with the same amount of fuel. If a vehicle is not returned with comparable amount of fuel, the customer will be charge \$4.50/ gallon. -Customers will be given a four-hour grace period from time their vehicle is completed to return their Audi loaner. A courtesy call will be place by the RCC and advisor updating them on the status of their vehicle. If a vehicle is not returned within a day, the customer will be charged \$79.99 each day the vehicle is late. -Smoking or pets will not be permitted in Audi loaner vehicles. If violated, customers are responsible to have the vehicle detailed at a cost of \$199.99.</p> <p>You agree to all the terms and conditions on both sides of this Agreement. You authorize Us to process a credit card voucher in Your name for all charges due under this Agreement. Your signature below is considered made on the applicable credit card voucher.</p> <p>All charges subject to final audit.</p> <p>X _____</p>				<p>Print Currency: USD \$</p> <table> <tr> <td>Hourly</td> <td>16.00</td> <td>hour</td> <td>.00</td> </tr> <tr> <td>Daily</td> <td>1 @ 48.00</td> <td>day</td> <td>48.00</td> </tr> <tr> <td>Weekly</td> <td>329.99</td> <td>week</td> <td>.00</td> </tr> <tr> <td>Monthly</td> <td>869.99</td> <td>month</td> <td>.00</td> </tr> <tr> <td>Extra Days</td> <td>50.99</td> <td>day</td> <td>.00</td> </tr> <tr> <td>Net T&amp;M</td> <td></td> <td></td> <td>48.00</td> </tr> </table> <table> <tr> <td>FF Recovery Fee</td> <td>5.000</td> <td>%</td> <td></td> </tr> <tr> <td>Sales Tax</td> <td>7.000</td> <td>%</td> <td>3.36</td> </tr> <tr> <td>Airport Concession</td> <td>2.500</td> <td>%</td> <td>1.20</td> </tr> <tr> <td>VLF</td> <td>2 @ .84</td> <td>day</td> <td>1.68</td> </tr> <tr> <td>DomesticSecurityFee</td> <td>1 @ 5.00</td> <td>day</td> <td>5.00</td> </tr> <tr> <td>Subtotal of Other Charges</td> <td></td> <td></td> <td>11.24</td> </tr> </table> <p>Total Charges <b>59.24</b></p> <p>Payment Cash <b>59.24</b></p> <p>Total Deposits/Payments <b>59.24</b></p> <p>Net Due <b>0.00</b></p>		Hourly	16.00	hour	.00	Daily	1 @ 48.00	day	48.00	Weekly	329.99	week	.00	Monthly	869.99	month	.00	Extra Days	50.99	day	.00	Net T&M			48.00	FF Recovery Fee	5.000	%		Sales Tax	7.000	%	3.36	Airport Concession	2.500	%	1.20	VLF	2 @ .84	day	1.68	DomesticSecurityFee	1 @ 5.00	day	5.00	Subtotal of Other Charges			11.24
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